**RAISING MEAT CHICKENS FAQ'S**

**Q: Are there printouts available for this course?**

**A:** Yes! There is a fantastic eBook that accompanies this product.

**Q: What do I need to get started?**

**A:** Be sure you have a comfortable spot for learning and a notebook close for taking notes to have close in the future when you may need to use the methods learned! :)

**Q: What payment methods are available for purchasing this product?**

**A:** At this time, the only payment methods available are through our online website using a credit card. We do not offer an option for PayPal, check, or money order currently. We are, however, considering our options to ensure that we are able to reach all of our customers in the future.

**Q: I cannot access the videos. Help!**

**A:** Not to worry, we have a great technical support team to assist you if at any time you run into a glitch. If you require technical assistance, please check out our Common Technical Issues document to see if your issue can quickly be resolved. If you still require assistance, please email our Customer Service Department at [happiness@thegrownetwork.com](mailto:happiness@thegrownetwork.com).

**Q: Are the DVD's viewable in PAL format?**

**A:** Unfortunately, no. Our DVD’s are in NTSC format.

**Q: I am not satisfied. How do I obtain a refund?**

**A:** Though we strive to offer you the best product possible, we realize that your satisfaction is our number one priority. If you are not satisfied, please email our Customer Service Department at [happiness@thegrownetwork.com](mailto:happiness@thegrownetwork.com) for a full refund.