**HOW DO I CLEAR MY CACHE?**

**Q: How do I clear my cache with Firefox?**

**A:** 1.From the History menu, select Clear Recent History.

1. If the menu bar is hidden, press Alt to make it visible.
2. From the Time range to clear: drop-down menu, select the desired range; to clear your entire cache, select Everything.
3. Next to "Details", click the down arrow to choose which elements of the history to clear; to clear your entire cache, select all items.
4. Click Clear Now.
5. Exit/quit all browser windows and re-open the browser.

**Q: How do I clear my cache with Google Chrome?**

**A:** 1. In the browser bar, enter: chrome://settings/clearBrowserData

1. Select the following:
2. Browsing history
3. Download history
4. Cookies and other site and plug-in data
5. Cached images and files
6. From the Obliterate the following items from: drop-down menu, you can choose the period of time for which you want to clear cached information. To clear your entire cache, select the beginning of time.
7. Click Clear browsing data.
8. Exit/quit all browser windows and re-open the browser.

**Q: How do I clear my cache with Microsoft Edge?**

**A:** 1. In the top right, click the Hub icon (looks like three horizontal lines).

1. Click the History icon, and then select Clear all history.
2. Select Browsing history, then Cookies and saved website data, and then Cached data and files. Click Clear.
3. After the "All Clear!" message appears, exit/quit all browser windows and re-open the browser.

**Q: How do I clear my cache with Internet Explorer?**

**A:** At this time, we do not recommend the use of Internet Explorer on our website. Please consider the download of an additional browser for optimal use of our site.

**Q: How do I clear my cache with Safari?**

**A:** 1. Open your Settings app.

1. Tap Safari.
2. Tap Clear History and Website Data and confirm.
3. Exit/quit all browser windows and re-open the browser.

**Q: How do I clear my cache with Android?**

**A:** 1. Go to Settings and choose Apps or Application Manager.

1. Swipe to the All tab.
2. In the list of installed apps, find and tap your web browser. Tap Clear Data and then Clear Cache.
3. Exit/quit all browser windows and re-open the browser.

**Q: How do I clear my cache with Chrome for Android?**

**A:** 1. Touch Chrome menu > Settings.

1. Touch (Advanced) Privacy.
2. Touch Clear browsing data.
3. Exit/quit all browser windows and re-open the browser.

**Q. I still need assistance. Help!!**

**A:** If you still continue to run into an issue and need further assistance, please email our Director of Customer Success at [happiness@thegrownetwork.org](mailto:happiness@thegrownetwork.org) for additional assistance.